Introduction to CentralPipeline

Every student at CCSU has (or can obtain) a CentralPipeline account. CentralPipeline is a web portal that provides single sign-on access to all of your web-based University resources, such as campus announcements, WebCentral, WebCT, Outlook Web Access, and more.

Your CentralPipeline username and password is the same username and password you use to access the campus computer network. If you do not have a campus computer network account or do not remember your password, you can use any computer connected to the Internet to activate your account or reset your password (note: you must know your 8-digit ID number to activate your account or reset your password).

Activating your Account

To activate your account:

1. Open your web browser and navigate to the CentralPipeline page at http://pipeline.ccsu.edu
2. At the bottom of the page, click on the https://accounts.ccsu.edu/wacctm link
3. Complete the following information on the Account Management form:
   a. Enter your 8-digit ID number
   b. Enter the last 4 digits of your Social Security Number
   c. Enter your Date of Birth (including the 4-digit year)
   d. Click on the Submit button

4. Read the Policy on Student Use of University Computer Systems and Networks
5. At the bottom of the screen, you will be prompted to select the e-mail address you would like to use. Choose the Exchange option to use your CCSU e-mail address (username@students.ccsu.edu) or choose the Forwarded Email option and enter your primary e-mail address (i.e. Hotmail address, Yahoo address, etc.).
6. Once you have entered your e-mail address, click on the Activate button.
7. You will receive a confirmation screen. You will now need to create your password by clicking on the Password Reset link.

<table>
<thead>
<tr>
<th>Your CentralPipeline Account username is: tseal_yu</th>
</tr>
</thead>
<tbody>
<tr>
<td>Records show that the above account is active. If you do not know the password for this account, go to: Password Reset</td>
</tr>
<tr>
<td>You may change how your email is handled at any time. To select the type of email you want to use with your account, click here to go to: Email Preferences</td>
</tr>
</tbody>
</table>

8. From the Password Reset page, review the information about creating a password, then scroll to the bottom of the page and enter your new password in both the Enter New Password field and the Re-enter New Password for Verification field.

<table>
<thead>
<tr>
<th>Enter new password:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Reenter new password for verification:</td>
</tr>
</tbody>
</table>

9. Click on the Submit button. Your password has been reset.

```
Password Reset
Your password was successfully changed. Please use your new password to log on to CCSU CentralPipeline.
```

10. Once you have created your account, you may go to the CentralPipeline login page at http://pipeline.ccsu.edu to log in to your account. The first time you log in to CentralPipeline, you will see a “Welcome” screen - click on the Let’s Begin button to continue.

### Resetting your Password

To reset your password:

1. Open your web browser and navigate to the CentralPipeline page at http://pipeline.ccsu.edu
2. At the bottom of the page, click on the https://accounts.ccsu.edu/wacctl link
3. Complete the following information on the Account Management form:
   a. Enter your 8-digit ID number
   b. Enter the last 4 digits of your Social Security Number
   c. Enter your Date of Birth (including the 4-digit year)
   d. Click on the Submit button

<table>
<thead>
<tr>
<th>CCSU ID:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Enter your CCSU ID without spaces or hyphens</td>
</tr>
<tr>
<td>Social Security Number Check:</td>
</tr>
<tr>
<td>Enter the last four digits of your SSN</td>
</tr>
<tr>
<td>Date of Birth:</td>
</tr>
<tr>
<td>Enter your date of birth including the four digit year</td>
</tr>
</tbody>
</table>
4. From the Account Options page, click on Password Reset

5. From the Password Reset page, review the information about creating a password, then scroll to the bottom of the page and enter your new password in both the Enter New Password field and the Re-enter New Password for Verification field

6. Click on the Submit button. Your password has been reset.

7. Once you have reset your password, you may go to the CentralPipeline login page at http://pipeline.ccsu.edu to log in to your account. The first time you log in after resetting your password, you may see a “Password Mismatch” – click on the Start Recovery Session button to continue.
Updating your E-Mail Address

To update your preferred e-mail address in CentralPipeline:

1. Open your web browser and navigate to the CentralPipeline page at http://pipeline.ccsu.edu
2. Enter your Username and Password (the same username and password you use to access the campus computer network) in the Secured Access Login area, then click on OK
3. From the My Pipeline page, click on the Account Management link under Student Web Applications
4. Complete the following information on the Account Management form:
   a. Enter your 8-digit ID number
   b. Enter the last 4 digits of your Social Security Number
   c. Enter your Date of Birth (including the 4-digit year)
   d. Click on the Submit button
5. Click on the Email Preferences link
6. You will be prompted to select the e-mail address you would like to use. Choose the Exchange option to use your CCSU e-mail address (username@students.ccsu.edu) or choose the Forwarded Email option and enter your primary e-mail address (i.e. Hotmail address, Yahoo address, etc.). Once you have entered your e-mail address, click on the Submit button.
7. Your e-mail address has been updated and you can now close the Account Management page to return to CentralPipeline.